



Community Spaces Charter

Stockton-on-Tees Borough Council

You are able to offer a warm welcome as well as a Community Space

Every time someone enters your venue, staff and volunteers will be available to offer a warm welcome.

Everyone is treated equally, with dignity and respect

Everyone has a right to be warm, so everyone in a Community Space will treat and be treated, with dignity and respect. There will be a zero tolerance approach to verbal and physical abuse for everyone.

Your Community Space will be a safe space

Your Community Space will follow the health and safety policies and safeguarding procedures it currently has in place, and will abide by food hygiene rules too. Anyone visiting a Community Space must act appropriately and respect the rules and policies of that venue.

Confidentiality and support in a Community Space

Every Community Space is a non-judgemental space; if an individual would like to share their story / reasons why they require a Community Space, someone will be available to listen, and will respect the individual's confidentiality unless permission is granted to share information. Safeguarding procedures must be followed if any concerns are raised.